



For over 25 years, Hub-Data911 has designed and manufactured the highest quality mobile software and rugged hardware systems for police, fire, emergency medical, utilities, trucking, military, busing and other specialized transportation environments. We take pride in creating safe, affordable and innovative solutions for critical data management and mobile computing. We offer a generous compensation package which includes an initial base salary and commissions, in addition to medical, dental and vision benefits as well as 401K.

Job Description

Hub-Data911 manufactures custom PCs for the emergency vehicle market (police & fire vehicles). These systems are Windows based PCs that have custom designed PCBs and cases to withstand the extreme temperatures in harsh environments. Previous experience working on emergency vehicles would be a great benefit to the applicant. This is a full time permanent position where the applicant must be close to Alameda, Ca in order to interface with the home office on a weekly basis. Because the job will include field support, a strong background in the electronics field is desired.

This **Field Service Tech/Installer** position will require you to travel to customer's locations and install the mobile data systems that Data911 designs and manufactures. Some installations will be performed so the customer can evaluate the product and some will be performed to help deploy fleets of systems in the field. This job will require travel approximately 50% of the time, 2-3 days a week on average to begin with. Travel could/would likely increase to 80% of the time (four days a week on average) in the following months. Some of the installations will require training for the customer so having a strong background in customer service/sales is preferred. Since this position will require the feedback on the design and performance of the hardware to our engineering department, a strong technical background is required. All of our installations will be performed in an automobile of some sort so having experience working on vehicles is a must. If the applicant has experience with the Microsoft Windows operations systems that would be a great benefit.

An individual with experience as a leader/supervisor is would also be a benefit. Please be sure to not all of your relevant experience in your resume. Because of the physical nature of the job the applicant must be able to lift up to 75lbs and to be able to bend and twist as service is performed on an automobile which can be for over extended periods of time.

Job Requirements

- A solid understanding of electronics and/or PC hardware is a must.
- Formal training in the electronics field is a plus.
- Must possess excellent written and verbal communication skills
- Individual must be self directed and have an ability to complete tasks with minimal direction.
- Proficient computer skills with programs such as Windows, MS-Office including Word, Excel, Access, are required.

Required Work Experience

- Two years of experience working in the vehicular market. Experience as an auto mechanic, stereo installer, or experience in the custom vehicle market is a must, please do not apply if you are not well versed on assembly/disassembly of a vehicle's interior and automotive electrical systems.
- Two years of experience in a customer support position. Applicant must be able to interface with large customers in a pre and post sale environment.

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